

This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

## New Document Custodian Features in the Document Custodian Transfer Request (DCTR) Application

Effective July 14, 2025, Ginnie Mae has enhanced the Document Custodian Transfer Request (DCTR) application with new features that improve visibility for Document Custodians relinquishing custodial duties on pools. These custodians can now track transfer or merger request statuses and approvals within the DCTR application, and they will receive both email and portal notifications as the transfer or merger request moves through each stage of the approval process. Additionally, relinquishing custodians can also download the Request Summary and Approval Letter for their records.

Document Custodians with DCTR access do not need to take any action to use the new features. For more information, please refer to the updated [User Manual](#) and consult the [Quick Reference Card](#) (QRC).

For questions, please email [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

